A B O U T

AD AL-GHOURABI

AD Al-Ghourabi is a Global Vice President of Service Excellence at a leading HCM SaaS provider and an adjunct professor at the University of Denver. With extensive experience in financial services, automotive, energy, human capital management, and retail, he has led global teams in AI, advanced analytics, digital strategy, service operations, M&A, product development, UX design, and IT. Notable achievements include spearheading the service operations integrations for the $44 billion S&P Global and IHS Markit merger (2020-2022) and publishing a book on Artificial Intelligence in Business and Technology (2023). AD holds an Executive MBA (Honors) from the University of Denver, an MS in Computer Science from Rochester Institute of Technology, and a BS in Computer Science (Summa Cum Laude) from Indiana University of Pennsylvania.